



Website & Application Testing for CD&DVD Manufacturer

PROJECT DETAILS

 Application Testing

 Jan 2013 - Ongoing

 \$50,000 to \$199,999



"They've been consistently strong over many years, which is why we've continued working with them."

PROJECT SUMMARY

QASource provides web functionality testing services for a CD and DVD manufacturer. They do automated and manual testing to find bugs.

PROJECT FEEDBACK

QASource has provided excellent testing services, which has made them a reliable partner for many years. They have communicated daily, ensuring an effective workflow. Their consistent growth and cost-efficiency have been hallmarks of their work.



The Client

Please describe your company and your position there.

I'm an executive of a company that manufactures CDs/DVDs for independent musicians and filmmakers and prints, publishes and distributes books and ebooks for independent authors.

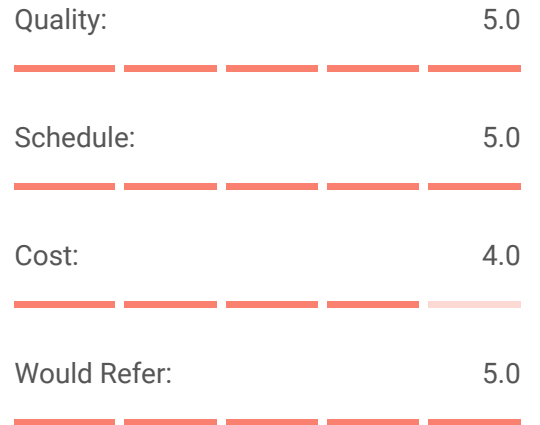
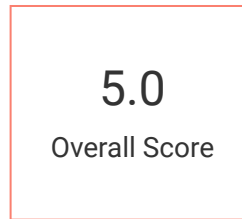
-  Executive, DIY Media Group, Inc
-  Manufacturing
-  Pennsauken, New Jersey

The Challenge

For what projects/services did your company hire QASource?

QASource has been our website functionality testing outsource partner for many years.

CLIENT RATING





The Approach

How did you select this vendor and what were the deciding factors?

We looked at multiple testing vendors. QA Source had the best combination of services and pricing.

Describe the project in detail and walk through the stages of the project.

Their team has learned our website functionality and created automation tests for most of our processes. As we roll out new applications/functionality, they do a combination of automated and manual testing to find bugs and make sure we're delivering a quality product to our customers.

How many resources from the vendor's team worked with you, and what were their positions?

We work with a team of 4 engineers.

The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

Their testing has been very effective, allowing us to find and fix bugs that we would not be able to find on our own.

How effective was the workflow between your team and theirs?

They do their work during our evenings, so we're able to come in in the morning and have the test results to know what bugs we need to fix. They communicate very well and the flow between our teams works well.





What did you find most impressive or unique about this company?

They've been consistently strong over many years, which is why we've continued working with them. They're very reliable and charge a fair price for their services.

Are there any areas for improvement or something they could have done differently?

i just hope they can hold the line on price increases given the current economic climate.

