

Uploaded: Wed, Sep 20, 2017, 11:15 am

Pleasanton QA firm acquires Bay Area crowd-testing company

'We now have multiple ways of working with our customers to bring them value'

by Jeremy Walsh / Pleasanton Weekly

QASource, a leading quality assurance service provider for the software industry with its headquarters in downtown Pleasanton, recently announced the purchase of MyCrowd QA, a three-year-old San Francisco crowd-testing company.

The acquisition, terms of which were not disclosed, aims to allow the Pleasanton firm to offer its clients new services -- crowd-sourced testing using real people on multiple devices and networks worldwide -- while also adding new customers and serving its clients with a new engagement model, **QASource** officials said in a statement.

"Strategically, this acquisition of MyCrowd QA allows us to serve our customers better," said Rick Rampton, head of client success. "They may have needs that are geographically specific like retail stores, for example, or that require customer feedback on products or apps using different networks and integrations. We now have multiple ways of working with our customers to bring them value."

With headquarters at 73 Ray St., **QASource** focuses on software quality assurance outsourcing services with an onshore/offshore model that combines technical professionals in India with United States-based management. The firm also embeds project leads in clients' engineering departments with the goal of avoiding risks often associated with remote testing teams, according to Rampton.

Founded in 2002, **QASource** has evolved into an internationally recognized firm with more than 700 professionals and clients ranging from startups to Fortune 500 companies.