



# Manual Testing & Automation Dev for Search & Analytics Platform

## PROJECT DETAILS

 Custom Software Development, Application Testing

 Jan 2016 - Ongoing

 Confidential



*"Team members stayed on the projects for a long time."*

## PROJECT SUMMARY

QASource has been hired by a search and analytics platform to perform manual testing and automation development. The team has built and deployed systems on different platforms and built out automated scripts.

## PROJECT FEEDBACK

Thanks to QASource, bugs have been reduced, test coverage has increased, and development speed has also improved. They've been using GitHub tickets to manage the project and confirm resolutions through email. They also communicate regularly with the client and participate in meetings.



## The Client

Please describe your company and position.

I am the Senior Software Engineering Manager of Elasticsearch

Describe what your company does in a single sentence.

real-time search, analytics, and logging



**Moose Stevens**  
Senior Software Engineering  
Manager, Elastic



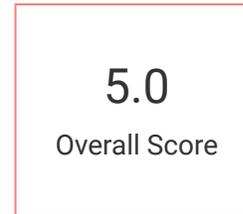
Software



Mountain View, California

## The Challenge

### CLIENT RATING



Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0





## The Approach

How did you find QASource?

Online Search

What was the size of QASource's team?

15

Describe the scope of work in detail. Please include a summary of key deliverables.

Testing: Design, develop and execute smoke, feature, regression tests for the Security Solutions product of Elastic. This includes building deploying systems on many different platforms, writing Test Plans, coordinating feature testing with developers, exploratory testing, running full regression tests for each release and managing test cases in our test case management system.  
e2e

Testing: Coordinate with developers to build out automated scripts in Go to support integration tests between our Agent and Fleet server

## The Outcome

Describe their project management. Did they deliver items on time? How did they respond to your needs?

Projects were managed within GitHub tickets or through spreadsheets. QA Source delivered on time 99.99% of the time. Missed deliverables were due to blockers on our end that we needed to resolve. Any change requests or additional work was received gracefully and confirmed with an email.





## What did you find most impressive or unique about this company?

Team members stayed on the projects for a long time (years!) and we developed relationships with them. Each team member participated in our team slack channels, team meetings and we all looked forward to our quarterly reviews when we would review their progress and get to see the impact they were having.

## Are there any areas for improvement or something QASource could have done differently?

Due to the COVID-19 pandemic, we were unable to do more in-person visits. I hope this changes soon as I think it would be a great way to further our working bonds.

