

CASE STUDY

Leading Technology Stack Provider Enhances Efficiency & Product Quality With QASource

“ We trust QASource to step up like nobody's business as we cannot afford flaws. They help close the gaps so we can ensure a high quality product driven by solid communication and a seamless, efficient testing process. ”

- Mindy Stevens, Sr. Manager Engineering

Challenges

It's a big responsibility to power enterprise search and security solutions for the biggest names across industries. That's why this technology stack provider decided to make testing efficiency a top priority.

They took a hard look at their internal testing practices and realized some things needed to change. There wasn't a solid test trail or available test case management tool to track all manual testing. Testing only happened at the end of a development cycle instead of continuously, which lead to delayed launches. Testing turnarounds lagged and some issues fell through the cracks.

A helping hand was greatly needed. They chose QASource to lead their manual testing in order to gain full transparency into their testing practices without delaying deadlines.

About Our Client

The client is a technology stack provider that powers enterprise search, observability and security solutions to thousands of organizations worldwide. Their focus is to make data usable in real time and at scale across all industries and applications.

Industry
High Tech

3

Months of Time Saved

Enhanced QA Processes
With Documentation

4+

Years of Ongoing QA
Partnership



Solutions

Feature Testing

This client stays ahead of the curve by regularly releasing enhancements to their product. QASource implemented a strong testing framework and automation testing to validate every new feature's reliability, functionality, security and usability.

API Automation Testing & Analysis

The product's deep, expansive integrations were tested with leading API testing tools, ensuring that the programming interfaces performed as expected.

Regression Testing

Because of continuous product advancements and proactive bug fixes, QASource frequently executed functional test cases to confirm that the product behaved as expected with every release.

DevOps

QASource further automated the software delivery process through continuous testing, organized documentation and increased communication between the client's development and IT operations teams.

Results

- Significant savings in time across multiple areas of QA testing with accurate results
- Ongoing reporting of bugs, issues and any task failures during every test cycle
- Daily communication on cycle expectation and status updates
- Greater transparency into QA testing process and product performance
- Higher quality product providing more reliability for all customers

To speak with a QA specialist, please visit qasource.com